

ORIGINAL



0000105940

OPEN MEETING AGENDA ITEM

APS RATE CASE  
E-01345A-08-0172

From: azmacd@aol.com  
Sent: Monday, December 07, 2009 12:27 PM  
To: undisclosed-recipients  
Subject: APS rip off company-you need to do something -NOW

I have been a customer with APS the entire time I have lived in Arizona (25 years). I neglected my payment due to being out of town.

They charged me a \$270.00 deposit on top of the deposit I paid years ago and have never been credited or received back, plus \$75.00 to turn back on today-of course I could have paid \$25.00 if I wanted to wait until tomorrow.

I also have APS at my office/warehouse and they charged me a \$600.00 deposit for here-even though I have had service with them for over 25 years-another RIP OFF.

Where is all my deposit money?

Do they just get to keep it like a mafia protection racket?

This company is a joke-shame on them and YOU-The Corp Commission for allowing these crooks to continue their theft from the people of Arizona.

I have the money to pay their RIP OFF fees, but others would be hard pressed if they could not pay their utility bill, how the hell can they afford a deposit that is nearly a 100% of the bill?

If I could change to SRP, I would do so ASAP, but I have to go with the monopoly in my area.

I have filed a complaint-E01345a-08-0172.

I understand that these CROOKS now want to raise rates and I assume raise deposits.

THE PEOPLE OF ARIZONA ARE TIRED OF GIVING FREE MONEY TO THESE CROOKS- YOU PEOPLE NEED TO DO SOMETHING OR FIND A NEW JOB NEXT YEAR.

If you need more information or have questions, I may be contacted at 480 209 7609, but if your like the rest of the lazy bureaucrats. you will bow down to the CROOKS-don't do it this time.

STAND UP FOR THE PEOPLE -FOR ONCE.

Sincerely,

Ron MacDonald

'ONE OF MANY PISSED OFF APS CUSTOMERS'

Arizona Corporation Commission  
**DOCKETED**

DEC - 9 2009

DOCKETED BY	
-------------	--

DOCKET CONTROL

2009 DEC - 9 12:40:04

RECEIVED